

WORKING TOGETHER TO KEEP US ALL SAFE

At Pacific Oak Dental, we are focused on the health and safety of our patients and our team. To ensure this we are following the direction and guidance of the CDC, ADA, and OSHA. We have implemented the following protocol to ensure the safety of everyone.

What you can do

- If you have traveled in the last 2wks or have been exposed to someone who is known to have COVID-19, please let us know. We may have to reschedule your appt based on CDC recommendations.
- If you have a fever, feel sick, or have any COVID-19 symptoms please let us know so we can reschedule your appointment, also if you start showing symptoms after your visit please contact us ASAP.
- Please leave family members & unnecessary persons at home or in the car to limit the number of people in our practice.
- Please remember to maintain social distancing within our front office.
- When you arrive at our practice please call from your car, we will let you know when we are ready to have you come into the office.
- Prior to entering our office please have a mask on and keep it on until advised by clinical staff. We will provide you a mask at the door if you do not have one.

What we are doing

- Each patient will be asked some screening questions and have their temperature taken at check-in.
- Hand Sanitizer and masks are available throughout the office.
- Our team members wear the appropriate **P**ersonal **P**rotective **E**quipment for their line of work, our clinic staff changes all **PPE** after each patient appointment.
- Prior to your dental treatment you will be asked to rinse with a peroxide based mouthwash to reduce the bacteria in your mouth.
- All clinical rooms have air purifiers and go through a thorough 2 step cleaning process with the recommended time to sit between patients.
- We regularly clean our front office surfaces, door handles and chairs throughout the day as recommended.
- We are offering special appointment times for patients to condense multiple appointments into one when available, this limits the amount of time required to come into the office.

We are doing our utmost to keep up with all the changes to ensure everyone's safety, and we greatly appreciate all of our patients who have worked with us through this time. Don't forget to tell your friends and family about your visit and check us out on social media.

Check us out on:



@pacificoakdental